

## Resources for Billing Staff

1. Basic Medicaid Billing Guide <https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html> click on "Provider Claims and Billing Assistance Guide"
2. Monthly Medicaid Bulletins <http://www.ncdhhs.gov/dma/bulletin/index.htm>
3. Medicaid Policies  
[https://dma.ncdhhs.gov/search?search\\_api\\_views\\_fulltext=policies&search\\_api\\_site\\_hash=1&sort\\_by=search\\_api\\_relevance&page=1](https://dma.ncdhhs.gov/search?search_api_views_fulltext=policies&search_api_site_hash=1&sort_by=search_api_relevance&page=1)
4. Medicaid Family Planning Be Smart Billing Guide <http://www.ncdhhs.gov/dma/services/familyplanning.htm>
5. Medicaid Health Check Billing Guide [https://ncdma.s3.amazonaws.com/s3fs-public/Health\\_Check\\_Program\\_Guide\\_2016\\_10.pdf](https://ncdma.s3.amazonaws.com/s3fs-public/Health_Check_Program_Guide_2016_10.pdf)
6. Medicaid Basic Billing webinars and training offered by NCTracks (recorded webinars and training dates are published on the NCTracks website) <https://www.nctracks.nc.gov/content/public/providers/provider-user-guides-and-training/provider-training.html>
7. HIS Library website [https://ncconnect.sharepoint.com/sites/dhhs\\_ext/dept/DPH/HISLibrary/default.aspx](https://ncconnect.sharepoint.com/sites/dhhs_ext/dept/DPH/HISLibrary/default.aspx)
8. HIS HUG (HIS Users Group) meets quarterly. There is a combined meeting for all Health Departments. Meeting agenda with next meeting time and place is on HIS website. Conference call number is 888-363-4734 access code 2142113#
9. Records Retention and Disposition Schedule  
[http://archives.ncdcr.gov/Portals/3/PDF/schedules/Local%20Schedules/Local\\_Health\\_Departments\\_20070907t.pdf?ver=2016-03-11-084038-573](http://archives.ncdcr.gov/Portals/3/PDF/schedules/Local%20Schedules/Local_Health_Departments_20070907t.pdf?ver=2016-03-11-084038-573)
10. Debt Setoff website <http://www.ncsetoff.org/>
11. Debt Setoff training seminars offered by DSO annually (dates are published on the DSO website)
12. Women's Health Branch Billing and Coding website <http://whb.ncpublichealth.com/provPart/billingCoding.htm>
13. NC Division of Public Health For Local Health Departments website <http://publichealth.nc.gov/lhd/>
14. *Coding and Billing Guidance Document* prepared by the Nursing and Administrative Consultants and published on the NC DPH for LHD website
15. Regional Public Health Administrative Consultant – a current map of regional administrative consultants is on the DPH website <http://publichealth.nc.gov/lhd/> - scroll down to the middle of the page > Contacts > Administrative Consultants Map
16. Regional Public Health Nursing Consultant – a current map of regional nurse consultants is on the DPH website <http://publichealth.nc.gov/lhd> - scroll down to the middle of the page > Contacts > Nurse Consultants Map
17. Child Health Regional Nurse Consultant – a current map of regional consultants is on the WCH website <http://ncdhhs.gov/dph/wch/contacts.htm>
18. Women's Health Regional Nurse Consultant – a current map of regional consultants is on the WCH website <http://whb.ncpublichealth.com/contact.htm>
19. Immunization Branch Consultant – a current map of regional consultants is on the Immunization Branch website <http://immunize.nc.gov/contacts.htm>